

COVID-19 Policy Update – May 2024

Guests:

- All guests are encouraged to receive up-to-date COVID-19 vaccinations, including booster doses, prior to attending camp. Vaccination is not mandatory; however, it is highly recommended to enhance immunity and protection.
- If a guest exhibits any COVID-19 related symptoms, they may be required to complete Rapid Antigen COVID-19 testing

It is required that individuals who test positive are picked up immediately so they can recover in the comfort of their own home. Please ensure there is a designated person who can pick up guests during their time at camp in case of emergency.

Can proof of vaccination be provided upon request? Yes No

*Please note you will not need to provide proof of COVID-19 receipts unless requested

Staff:

- All staff are encouraged to receive up-to-date COVID-19 vaccinations, including booster doses. Vaccination is not mandatory; however, it is highly recommended to enhance immunity and protection.
- If a staff member exhibits any COVID-19 related symptoms, they may be required to complete Rapid Antigen COVID-19 testing

Additional Implementations

If you have been in contact with someone confirmed to have COVID-19, and/or are experiencing any symptoms of COVID-19, we ask that you stay home and do not attempt to attend camp. Please consult your primary health professional, local public health authority, or Telehealth Ontario (1-866-797-0000) to rule out COVID-19.

Upon Arrival at Shadow Lake Centre

- Scheduled drop-off and pick-up times during our Check-in and Check-out days are no longer required, but please ensure guests are dropped off/picked up within the designated Check-in/Check-out time windows. The designated time window for Check-in is between 12pm-4pm on Sunday, and the designated time window for Check-out is between 9am-12pm on Friday.
- Shadow Lake staff will be regularly monitoring all guests and staff for COVID-19 symptoms daily. Any individual who experiences symptoms may be asked to complete a Rapid Antigen COVID-19 Testing and may be required to be picked up from camp depending on test results and symptom severity.

Questions & Answers

Q - What if there is a COVID-19 case at Camp?

- In the event that an individual tests positive for COVID-19, the individual will be isolated from all other guests and will be sent home from camp. **It is required that individuals who test positive are**

picked up immediately so they can recover in the comfort of their own home. Please ensure there is a designated person who can pick up guests during their time at camp in case of emergency.

Q - If my Guest can't come to camp or is sent home, what is the refund policy?

- If a guest tests positive prior to arrival & does not attend camp, they will receive a full refund for that session less a \$100 admin fee.
- If a guest tests positive while at camp, they will be sent home as per the above & refunded a partial pro-rated amount for the time remaining less a \$100 admin fee.

Cleaning

- Community Living Toronto and Shadow Lake Centre are committed to the cleanliness and disinfection of high-touch surfaces such as light switches, taps, handrails, doorknobs/push plates, tables, and counters. These will be cleaned and disinfected upon observed use, as well as systematically throughout each day. We have also added additional handwashing stations and sanitizer throughout the camp.

Personal Protective Equipment

- Masking is no longer mandatory, but we are a mask friendly facility if staff or guests choose to wear
- It is highly recommended that staff wear a mask and gloves when providing personal care that may involve contact with bodily fluids

COVID-19 Prevention

- The most effective action in preventing COVID-19 at this time is preventative measures, similar to those taken around cold and flu season, including:
 - Wash your hands often with soap and water for at least 20 seconds/Use an alcohol-based hand sanitizer.
 - Avoid touching your eyes, nose, and mouth with unwashed hands.
 - Avoid close contact with people who are ill.
 - Staying home when you are ill.
 - Cover your cough or sneeze with a tissue, then immediately throw the tissue in the garbage and hand-wash.
 - If you do not have a tissue, sneeze or cough into your sleeve or arm.
 - Clean and disinfect frequently touched objects and surfaces.

Please sign to acknowledge you understand and will adhere to the above policies.

(Signature):

(Name):

Date:

If you have any questions, please contact us:
email: shadowlake.office@cltoronto.ca; phone: 905-640-6432